

BANK BIC NAMIBIA LIMITED
(REGISTRATION NUMBER :2015/0682)
ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED
31 DECEMBER 2020

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BANK BIC NAMIBIA LTD

REGISTRATION NUMBER : 2015/0682

ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2020

(Amounts expressed in Namibia Dollar (N\$), unless otherwise indicated)

DIRECTORS' RESPONSIBILITY FOR THE FINANCIAL REPORTING

The Directors are responsible for the preparation, integrity and fair presentation of the annual financial statements of Bank BIC Namibia Ltd (hereinafter also referred to as "Bank"), comprising the statement of financial position as at 31 December 2020, the statement of profit and loss and other comprehensive income, the statement of changes in equity, the statement of cash flows for the year then ended, and the notes to the financial statements, which include a summary of significant accounting policies and other explanatory notes, in accordance with International Financial Reporting Standards ("IFRS") and in a manner required by the Companies Act of Namibia and Namibian Banking Institutions Act.

The Directors are required by the Companies Act of Namibia to maintain adequate accounting records and are responsible for the content and integrity of the related financial information included in this report. It is their responsibility to ensure that the financial statements fairly present the state of affairs of the Bank as at the end of the financial period and the results of its operations and cash flows for the year then ended, in conformity with IFRS. The Bank's independent external auditors have audited the financial statements and their report is included in this report.

The Directors' responsibility includes: designing, implementing and maintaining internal controls relevant to the preparation and fair presentation of these financial statements that are free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies, and making accounting estimates that are reasonable in the circumstances. The financial statements are prepared in accordance with IFRS and are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The Directors' responsibility also includes maintaining adequate accounting records and an effective system of risk management, as well as the preparation of the supplementary schedules included in these financial statements.

The Directors acknowledge that they are ultimately responsible for the system of internal financial control established by the Bank and place considerable importance on maintaining a strong control environment. To enable the Directors to meet these responsibilities, the Board sets standards for internal control aimed at reducing the risk of error or loss in a cost-effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the Bank and all employees are required to maintain the highest ethical standards in ensuring the business is conducted in a manner that in all reasonable circumstances is above reproach. The focus of risk management is on identifying, assessing, managing and monitoring all known forms of risk across the Bank. While operating risk cannot be fully eliminated, the Bank endeavours to minimize it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.

Comprehensive insurance cover is in place as required per BID 14.

The Directors have made an assessment of the Bank's ability to continue as a going concern and believe that the Bank will operate as a going concern in the year ahead.

The Directors are of the opinion, based on the information and explanations given by management, that the internal control system provides reasonable assurance that the financial records may be relied on for the preparation of the annual financial statements. However, any system of internal financial control can provide only reasonable and not absolute assurance against material misstatement or loss.

INTERNAL CONTROLS

As noted in the Directors' Responsibility statement, the Directors are responsible for the preparation, integrity and fair presentation of the financial statements and for maintaining adequate accounting records and for maintaining the integrity of related financial information as well as for designing, implementing and maintaining internal controls to ensure that the financial statements are free from material misstatements. The Directors are also responsible for maintaining adequate accounting records and an effective system of risk management and systems of internal financial control.

BANK BIC NAMIBIA LTD
REGISTRATION NUMBER : 2015/0682
ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2020
(Amounts expressed in Namibia Dollar (N\$), unless otherwise indicated)

ASSET CLASSIFICATION, SUSPENSION OF INTEREST AND PROVISIONING

The Bank has complied in all material aspects with the requirements set out in BID 2 with regards to asset classification, suspension of interest and provisioning. The external auditors have not identified nor reported instances of non-compliance with BID 2 during the reporting period.

DIRECTORS' APPROVAL OF THE FINANCIAL STATEMENTS

The financial statements set out on pages 7 to 45, were approved by the Board of Directors and are signed on their behalf by:

Windhoek, 30 March 2021

Jaime Pereira
Chairman

Lindsay Crawford
Chief Executive Officer

INDEPENDENT AUDITOR'S REPORT

To the Shareholders of Bank BIC Namibia Limited

Opinion

We have audited the annual financial statements of Bank BIC Namibia Limited set out on pages 7 to 40, which comprise the statement of financial position as at 31 December 2020, and the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and the notes to the annual financial statements, including a summary of significant accounting policies.

In our opinion, the annual financial statements present fairly, in all material respects, the financial position of Bank BIC Namibia Limited as at 31 December 2020, and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards, and the requirements of the Companies Act of Namibia.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Annual Financial Statements section of our report.

We are independent of the Company in accordance with sections 290 and 291 of the International Ethics Standards Board for Accountants Code of Ethics for Professional Accountants (Revised July 2016), parts 1 and 3 of the International Ethics Standards Board for Accountants International Code of Ethics for Professional Accountants (including International Independence Standards) (Revised July 2018) and other independence requirements applicable to performing audits of financial statements in Namibia. We have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter

We draw attention to page 8 of the directors' report, on the disclosure and director's representation of the going concern of the Bank. Our opinion is not modified in respect of this matter.

Other Information

The directors are responsible for the other information. The other information comprises the director's responsibility for the financial reporting, the directors report, as required by statute, and annexure A: risk report. The other information does not include the annual financial statements and our auditor's report thereon.

Our opinion on the annual financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

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In connection with our audit of the annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the annual financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the directors for the Annual Financial Statements

The directors are responsible for the preparation and fair presentation of the annual financial statements in accordance with International Financial Reporting Standards and the requirements of the Companies Act of Namibia, and for such internal control as the directors determine is necessary to enable the preparation of annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the annual financial statements, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Annual Financial Statements

Our objectives are to obtain reasonable assurance about whether the annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these annual financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the annual financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.

- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the annual financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the annual financial statements, including the disclosures, and whether the annual financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Report on Other Legal and Regulatory Requirements

During the course of our audit, we performed audit procedures in accordance with the requirements of the International Standards on Auditing to determine whether there were any instances of non-compliance with laws and regulations by the group during the year. Audit noted non-compliance to BID-1 (12), which requires non-executive directors to attend at least 75% of the board meetings for a particular year, as there were two (2) directors that did not attend at least three (3) of the four (4) board meetings during the financial year. Our audit opinion is not modified in respect of this matter.

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Grand Namibia

Registered Accountants and Auditors

Chartered Accountants (Namibia)

Per: R Theron - Partner

Windhoek

31 March 2021

DIRECTORS' REPORT

REGISTRATION NUMBER

2015/0682

COUNTRY OF INCORPORATION

Republic of Namibia

NATURE OF BUSINESS

Bank BIC Namibia Limited is a registered bank which conducts banking services to its clients in Namibia. It provides transactional services such as retail and corporate services, including trade finance. It also provides loans for residential, commercial and asset based finance, as well as foreign exchange and security transactions.

The banking licence approval was obtained on 31 May 2016 and Bank BIC Namibia Ltd started operations on 20 June 2016.

HOLDING COMPANY AND CONTROLLING SHAREHOLDER

The holding company of Bank BIC Namibia Ltd is Bank BIC Namibia Holdings Ltd, a company registered and incorporated in Namibia, which owns 95% of the issued share capital (see note 19 of the annual financial statements).

FINANCIAL RESULTS FOR THE YEAR

The results and financial position of the Bank for the year ended 31 December 2020 are fully disclosed in the financial statements set out on pages 10 to 46 of this report.

INSURANCE

Comprehensive insurance cover is in place as required per BID 14.

SHARE CAPITAL

Bank BIC Namibia Ltd has authorised share capital amounting to 421 000 000 ordinary shares of N\$ 1 each, as detailed in note 19 of the annual financial statements.

PROPERTY, PLANT AND EQUIPMENT

Capital expenditure incurred during the financial year amounted to N\$ 5,4m (2019: N\$ 3,8m), as disclosed in note 10 of the annual financial statements.

DIVIDENDS

No dividends were declared for the years ended 31 December 2020 and 31 December 2019.

BOARD OF DIRECTORS

Non - Executive Directors	Nationality	Date appointed
Jaime Pereira (Chairman)	Portuguese	13-Jul-15
Hugo Teles (Vice - Chairman)	Portuguese	13-Jul-15
Fernando Teles	Portuguese	13-Jul-15
Anne Shilengudwa	Namibian	01-May-17
Executive Directors		
Lindsay Crawford	Namibian	01-Aug-15
Mauro Anselmo Cipriano Rogerio	Angolan	06-Dec-18
Ricardo Jorge G Cortez Dos Santos	Angolan	06-Dec-18

REGISTERED OFFICE AND ADDRESS

*Dr Agostinho Neto Road, Unit 6
Aussplannplatz
Windhoek
Namibia*

POSTAL ADDRESS

*P.O. BOX 5001
Aussplannplatz
Windhoek
Namibia*

SECRETARIAL SERVICES

*PROFSEC
P.O Box 81894
Olympia
Windhoek, Namibia*

AUDITORS

*Grand Namibia
P.O box 24304
9 Axali Doeseb Street
Windhoek*

GOING CONCERN

COVID-19 has had significant effect on the economy and businesses during 2020 as countries had to lock down to slow the infection rate of the virus. The tourism industry has been hit the hardest by the pandemic.

During 2020, six clients applied for and were granted moratoriums on their loans under the Namibian Debt relief Program promulgated by the Regulatory Authority, Bank of Namibia. As at 31 December 2020, three clients remained on the moratorium plan.

The expected credit loss provision amount increased from N\$ 262 348 in 2019 to N\$ 1 086 291 in 2020. The main reason for the increase was due to the change in the probability of default ratio which increased to 6.5% as per industry norm.

No bad debts were written off during 2020, indicating that the current loan book is performing well.

The Bank of Namibia reduced the Bank Rate from 6.5% to 3.75% during the period January to December 2020. This had an adverse impact of N\$ 4 million on interest income.

The Bank which is on the point of moving from start-up phase to fully operational stage continues to trade at a loss which is not unexpected. Notwithstanding the foregoing every effort continues to be made to reduce costs.

- The Bank is adequately capitalized and complies with all regulatory capital and liquidity requirements.*
- The Bank has at its disposal two standby credit facilities for EUR 20 million each which it can draw against at any time.*
- Additional funding will be provided by shareholders in a case of need situation.*

The going concern basis in preparing financial statements is considered appropriate. The Directors are, therefore, of the opinion that the Bank will operate as a going concern in the year ahead.

EVENTS SUBSEQUENT TO YEAR END

No significant events occurred after the reporting period.

DIRECTOR'S INTEREST

Directors have the following interest in Bank BIC Namibia Limited:

Shareholder structure	% Capital	No. of shares	Amount
Fernando Leonídio Mendes Teles	1,000%	4.210.000	4.210.000
Telesgest B.V.	0,875%	3.683.750	3.683.750

Directors have the following interest in the Holding company (Bank BIC Namibia Holdings Limited) of Bank BIC Namibia Limited:

Shareholder structure	% Capital	No. of shares	Amount
Fernando Leonídio Mendes Teles	20,0%	200	200
Telesgest B.V.	17,5%	175	175

STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2020

ASSETS	Notes	2020	2019
<i>Cash and balances with central bank</i>	4	7.680.639	7.852.975
<i>Balances due from other banks</i>	5	71.136.716	46.443.322
<i>Financial assets</i>	6	17.462.146	75.555.529
<i>Loans and advances to financial institutions</i>	8	31.774.600	117.573.054
<i>Loans and advances to clients</i>	9	193.182.973	215.862.389
<i>Property, plant & equipment</i>	10	18.534.112	17.310.124
<i>Intangible assets</i>	11	28.650.371	21.258.974
<i>Right-of-use asset</i>	12	10.653.962	13.000.562
<i>Other assets</i>	13	2.749.643	2.847.154
TOTAL ASSETS		381.825.162	517.704.083
LIABILITIES AND SHAREHOLDERS' EQUITY			
LIABILITIES			
<i>Deposits from financial institutions</i>	14	37.273.623	33.197.920
<i>Loans from financial institutions</i>	15	-	79.072.183
<i>Deposits from clients</i>	16	74.383.365	86.976.747
<i>Derivatives</i>	7	-	3.556.360
<i>Lease liability</i>	17	13.323.034	15.589.340
<i>Other liabilities</i>	18	10.108.646	6.889.419
TOTAL LIABILITIES		135.088.668	225.281.969
SHAREHOLDERS' EQUITY			
<i>Share capital</i>	19	421.000.000	421.000.000
<i>Credit risk reserve</i>	30	1.207.990	1.898.900
<i>(Accumulated loss)</i>		(175.471.496)	(130.476.786)
TOTAL EQUITY		246.736.494	292.422.114
TOTAL LAIBILITIES AND SHAREHOLDERS' EQUITY		381.825.162	517.704.083

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2020

	Notes	2020	2019
<i>Interest and similar income</i>		22.079.954	25.807.595
<i>Interest and similar expenses</i>		(2.416.833)	(3.519.215)
Net interest income	20	19.663.121	22.288.380
<i>Credit impairment losses</i>	9,5	(823.943)	(52.293)
Net interest income after impairment of loans and advances		18.839.178	22.236.087
<i>Non-interest income</i>	21	2.499.794	(1.988.272)
<i>Fee and commission revenue</i>		1.478.103	2.018.833
<i>Fee and commission expense</i>		(752.615)	(474.883)
<i>Foreign exchange gains and losses</i>		1.774.306	(3.532.222)
Income from operations		21.338.972	20.247.815
<i>Staff costs</i>	22	(30.417.414)	(25.645.926)
<i>Operating expenditure</i>	23	(25.520.432)	(26.185.986)
<i>Depreciation and amortisation</i>	24	(9.906.140)	(10.208.147)
<i>Finance cost - leases</i>	17	(1.180.606)	(1.326.785)
Loss before taxation		(45.685.620)	(43.119.029)
<i>Income tax expense</i>	25	-	-
Net loss for the year		(45.685.620)	(43.119.029)
<i>Other comprehensive income</i>		-	-
Total comprehensive loss for the year		(45.685.620)	(43.119.029)

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2020

	Notes	Share capital	Other reserves - credit risk reserve*	Accumulated loss	Total equity
Balances at 31 December 2018		300.000.000	1.938.150	(85.296.012)	216.642.138
IFRS 16 transitional adjustment - 1 January 2019		-	-	(2.100.995)	(2.100.995)
Balances at 01 January 2019		300.000.000	1.938.150	(87.397.007)	214.541.143
Share capital increase		121.000.000	-	-	121.000.000
Transfer of BID 2 general provision to credit risk reserve		-	(39.250)	39.250	-
Loss for the year		-	-	(43.119.029)	(43.119.029)
Balances at 31 December 2019		421.000.000	1.898.900	(130.476.786)	292.422.114
Transfer of BID 2 general provision to credit risk reserve		-	(690.910)	690.910	-
Loss for the year		-	-	(45.685.620)	(45.685.620)
Balances at 31 December 2020	19	421.000.000	1.207.990	(175.471.496)	246.736.494

* the credit risk reserve complies with the minimum requirements as set out according to BID-2.

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2020

	Notes	2020	2019
Cash flows from operating activities			
Income from services and commissions		1.478.103	2.018.833
Interest and similar income		21.702.852	24.772.550
Interest and commissions expense		(2.768.220)	(2.849.491)
Cash paid to suppliers and employees		(55.417.673)	(51.831.912)
Foreign exchange (losses)/gains		(1.077.967)	6.423.319
Cash utilised in operations	28	(36.082.905)	(21.466.701)
(Increase)/ decrease in operating assets			
Investment in securities		58.218.972	(70.092.013)
Loans and advances to financial institutions		85.812.851	(37.095.997)
Loans and advances to clients		22.092.589	(21.977.475)
Other assets		97.509	(1.436.865)
		130.139.015	(152.069.051)
Increase/(decrease) in operating liabilities			
Deposits from financial institutions		4.075.703	3.888.060
Deposits from clients		(12.994.609)	47.059.282
Other liabilities		(539.147)	(551.133)
		(9.458.053)	50.396.209
Net cash flow utilised/(generated) from operating activities		120.680.962	(101.672.842)
Cash flows from investing activities			
Additions to property, plant and equipment		(5.455.305)	(3.810.189)
Additions to intangible assets		(6.473.165)	(8.399.352)
Net cash utilised in investing activities		(11.928.470)	(12.209.541)
Cash flows from financing activities			
Loans from financial institutions		(79.072.183)	(3.445.189)
Lease liability		(4.455.166)	(3.552.295)
Increase share capital		-	121.000.000
Net cash (utilised)/generated from financing activities		(83.527.349)	114.002.516
Net (decrease)/increase in cash and cash equivalents		25.225.143	120.133
Effects of exchange rate changes on cash and cash equivalents		(704.085)	(3.567.945)
Cash and cash equivalents at beginning of the year		54.296.297	57.744.109
Cash and cash equivalents at the end of the year		78.817.355	54.296.297
Composition of cash and cash equivalents			
Cash and balances with central bank	4	7.680.639	7.852.975
Balances due from other banks	5	71.136.716	46.443.322
Cash and cash equivalents at the end of the year		78.817.355	54.296.297

NOTES TO THE FINANCIAL STATEMENTS

1 INTRODUCTION

Bank BIC Namibia Limited (hereinafter also referred to as "The Bank"), was incorporated in Namibia, on the 13th of July 2015, compliant with the requirements of section 180 of Companies Act, 2004, under the registration number 2015/0682 and started its activity on 20 June 2016.

The Bank is a traditional commercial bank, based in Agostinho Neto Road, Unit 6, Ausspannplatz, Windhoek, whose corporate purpose is commercial and retail banking, providing services such as deposits acceptance, savings accounts, commercial and personal loans and mortgages. Additionally, the Bank offers services such as foreign exchange transactions and trade finance.

The Bank has currently five branches, two in Windhoek, one in Walvis Bay one in Rundu and one in Ongwediva.

2 BASIS OF PREPERATION AND SUMMARY OF MAIN ACCOUNTING POLICIES

2.1 Basis of Presentation

The financial statements of the Bank are prepared in accordance with and comply with International Financial Reporting Standards ("IFRS"), adopted by the International Accounting Standards Board ("IASB"), and interpretations issued by the International Financial Reporting Interpretations Committee ("IFRIC") of the IASB, and the requirements of the Namibian Companies Act and Namibian Banking Institutions Act. The annual financial statements have been prepared on the historical cost basis.

Adoption of new and amended standards effective in the current financial period:

Standard	Pronouncement	Effective date
IAS 1 - Presentation of Financial Statements	Amendments regarding the definition of material	01 January 2020
IAS 8 - Accounting Policies, Changes in Accounting Estimates and Errors	Amendments regarding the definition of material	01 January 2020
IAS 39 - Financial Instruments: Recognition and Measurement	Amendments regarding pre-replacement issues in the context of the IBOR reform	01 January 2020
IFRS 3 - Business Combination	Amendment of the definition of a business	01 January 2020

The Bank has adopted all standards and interpretations that were effective for the current year. The adoption of these standards did not have any significant effect on the financial position or results from operations, cash flows or disclosures.

2.2.1 Standards Interpretations and amendments not yet adopted

At the date of approval of these financial statements, the following standards and interpretations were issued and not effective for the reporting period:

Standard	Pronouncement	Effective date
IFRS 1 - First-time Adoption of International Reporting Standards	Amendments resulting from Annual Improvements to IFRS Standards 2018-2020 (subsidiary as a first-time adopter)	01 January 2022
IFRS 7 - Financial Instruments: Disclosure	Amendments regarding replacement issues in the context of the IBOR reform	01 January 2021
IFRS 9 - Financial Instruments	Amendments resulting from Annual Improvements to IFRS Standards 2018-2020	01 January 2022
IFRS 9 - Financial Instruments	Amendments regarding replacement issues in the context of the IBOR reform	01 January 2021
IFRS 16 - Leases	Amendments regarding replacement issues in the context of the IBOR reform	01 January 2021
IAS 1 - Presentation of Financial Statements	Amendments regarding the classification of liabilities	01 January 2023
IAS 1 - Presentation of Financial Statements	Amendment to defer the effective date of the January 2020 amendments	01 January 2023

Standard	Pronouncement	Effective date
IAS 1 - Presentation of Financial Statements	Amendments regarding the disclosure of accounting policies	01 January 2023
IAS 8 - Accounting Policies, Changes in Accounting Estimates and Errors	Amendments regarding the definition of accounting estimates	01 January 2023
IAS 16 - Property, Plant and Equipment	Amendments prohibiting a company from deducting from the cost of property, plant and equipment amounts received from selling items produced while the company is preparing the asset for its intended use	01 January 2022
IAS 37 - Provisions, Contingent Liabilities and Contingent Assets	Amendments regarding the costs to include when assessing whether a contract is onerous	01 January 2022
IFRS 3 - Business Combinations	Amendments regarding conceptual framework.	01 January 2022
IAS 39 - Financial Instruments: Recognition and Measurement	Amendments regarding replacement issues in the context of the IBOR reform	01 January 2021

A reliable estimate of the impact of the adoption of the new standards, amendments and interpretations for the Bank has not yet been determined. However, the Board of Directors anticipate that the adoption of the above mentioned standards, amendments and interpretations will have no material impact on the financial statements in future periods.

2.2.2 Changes in accounting policies

The accounting policy applied in the current year are consistent with those applied in previous reporting year except where the new standards are applied or new amendments are applicable. The new amendments do not have significant impact to the current reporting period.

2.3 Accrual basis

The Bank adopts the accrual basis of accounting principle. Therefore, profits and losses are recorded as they are generated, regardless of the time when cash is received or paid.

2.4 Conversion of balances and transactions in foreign currency

The accounts of the Bank are prepared in accordance with the currency used in the economic environment in which it operates (referred to as "functional currency"). The results and financial position are expressed in Namibia Dollars, the functional currency of the Bank.

In the preparation of the financial statements, transactions in foreign currency and the corresponding income and charges are recognised at the exchange rate on the date when they occur. On every balance sheet date, the assets and the liabilities expressed in the currency other than the functional currency are converted at the closing exchange rate. Non-monetary assets measured at fair value are converted on the basis of the exchange rate in force on the last measurement date. Non-monetary assets carried at historical cost, including intangible assets, continue to be recognised at their original exchange rates.

Exchange differences arising from currency conversion are recognised in profit and loss for the year, unless arising on non-monetary financial instruments recognised at fair value, such as shares classified as available-for-sale financial assets which are recognised in a specific equity heading until disposal.

2.5 Financial instruments

IFRS 9 - accounting policies for financial instruments

Financial assets and liabilities are recognised in the statement of financial position of the Bank when, and only when, it becomes party to the contractual provisions of the instrument.

2.5 Financial instruments (continued)

Financial assets and liabilities are initially measured at fair value. Transaction costs that are directly attributable to the acquisition or the issuance of the financial assets or liabilities (other than the financial assets and liabilities measured at fair value through profit and loss (FVTPL)) are added or deducted from the fair value of the financial asset or the financial liabilities, as applicable, at the time of initial recognition. Transaction cost attributable directly to the financial assets and liabilities measured at fair value through profit and loss are immediately recognised in the profit and loss account.

Financial assets

2.5.1.1 Initial Measurement

Upon the initial recognition of the financial assets, the Bank classifies them according to the characteristics of the contractual cash flows resulting from those assets and the business model used to manage them. The classification of the financial asset determines how the asset will be subsequently measured.

At the time of the initial recognition, financial assets are classified into one of the following categories:

- i) Financial assets at amortised cost;
- ii) Financial assets at fair value through other comprehensive income (OCI);
- iii) Designated at fair value through profit and loss and;
- iii) Financial assets at fair value through profit and loss.

At amortised cost

A debt instrument that meets both of the following conditions (other than those designated at fair value through profit or loss):

- Held within a business model whose objective is to hold the debt instrument (financial asset) in order to collect contractual cash flows; and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

A fair value through OCI

Includes:

- A debt instrument that meets both of the following conditions (other than those designated at fair value through profit or loss) and
- Held within a business model in which the debt instrument (financial asset) is managed to both collect contractual cash flows and sell financial assets

The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

This assessment includes determining the objective of holding the asset and whether the contractual cash flows are consistent with a basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are not considered de minimis and are inconsistent with a basic lending arrangement, the financial asset is classified as fair value through profit or loss – default.

Designated at fair value through profit or loss

Financial assets are designated to be measured at fair value to eliminate or significantly reduce an accounting mismatch that would otherwise arise.

At fair value through profit or loss

Financial assets that are not classified into one of the above mentioned financial asset categories.

2.5 Financial instruments (continued)

2.5.1.2 Subsequent measurement

Amortised cost and effective interest rate

Amortised cost

Amortised cost using the effective interest method with interest recognised in interest income, less any expected credit impairment losses which are recognised as part of credit impairment charges.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial asset or financial liability to the gross carrying amount of a financial asset or to the amortised cost of a financial liability. The calculation does not consider expected credit losses and includes transaction costs, premiums or discounts and fees and the points paid or received that are integral to the effective interest rate.

When the Bank revises the estimates of future cash flows, the carrying amount of the respective financial assets or financial liabilities is adjusted to reflect the new estimate discounted using the original effective interest rate. Any changes are recognised in profit or loss.

Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest ("SPPI"), and that are not designated at FVPL are measured at amortised cost. The carrying amount of these assets is adjusted by any expected impairment recognised and measured.

Fair value through OCI

Debt instrument: Fair value, with gains and losses recognised directly in the fair value through OCI reserve. When a debt financial asset is disposed of, the cumulative fair value adjustments previously recognised in OCI are reclassified to the other gains and losses on financial instruments within non-interest revenue.

Interest income on a debt financial asset is recognised in interest income in terms of the effective interest rate method. Dividends received are recognised in interest income within profit or loss.

Equity instrument: Fair value, with gains and losses recognised directly in the fair value through OCI reserve. When equity financial assets are disposed of, the cumulative fair value adjustments in OCI are reclassified within reserves to retained income.

Dividends received on equity instruments are recognised in other revenue within non-interest income.

Designated at fair value through profit or loss

Fair value gains and losses (including interest and dividends) on the financial assets are recognised in the income statement as part of other gains and losses on financial instruments within non-interest revenue.

Fair value through profit or loss – default

Fair value gains and losses (including interest and dividends) on the financial assets are recognised in the income statement as part of other gains and losses on financial instruments within non-interest revenue.

2.5.1.3 Impairment

ECL is recognised on debt financial assets classified as at either amortised cost or fair value through OCI, financial guarantee contracts that are not designated at fair value through profit or loss as well as loan commitments that are neither measured at fair value through profit or loss nor are used to provide a loan at a below market interest rate.

The measurement basis of the ECL of a financial asset includes assessing whether there has been a SICR at the reporting date which includes forward-looking information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions. The measurement basis of the ECL, which is set out in the table that follows, is measured as the unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes, the time value of money and forward-looking information.

2.5 Financial instruments (continued)

2.5.1.3 Impairment (continued)

Stage 1	A 12-month ECL is calculated for financial assets which are neither credit-impaired on origination nor for which there has been a SICR.
Stage 2	A lifetime ECL allowance is calculated for financial assets that are assessed to have displayed a SICR since origination and are not considered low credit risk.
Stage 3 (credit impaired assets)	lifetime ECL is calculated for financial assets that are assessed to be credit impaired. The following criteria are used in determining whether the financial asset is impaired: <ul style="list-style-type: none"> • default • significant financial difficulty of borrower and/or modification • probability of bankruptcy or financial reorganisation • disappearance of an active market due to financial difficulties

Key components of the impairment methodology are described as follows:

Significant increase in credit risk (SICR)

At each reporting date the Bank assesses whether the credit risk of its exposures has increased significantly since initial recognition by considering the change in the risk of default occurring over the expected life of the financial asset.

Credit risk of exposures which are overdue for more than 30 days are also considered to have increased significantly.

Low credit risk

Exposures are generally considered to have a low credit risk where there is a low risk of default, the exposure has a strong capacity to meet its contractual cash flow obligations and adverse changes in economic and business conditions may not necessarily reduce the exposure's ability to fulfil its contractual obligations.

Default

The Bank's definition of default has been aligned to its internal credit risk management definitions and approaches. A financial asset is considered to be in default when there is objective evidence of impairment. The following criteria are used in determining whether there is objective evidence of impairment for financial assets:

- significant financial difficulty of borrower and/or modification (i.e. known cash flow difficulties experienced by the borrower)
- a breach of contract, such as default or delinquency in interest and/or principal payments
- disappearance of active market due to financial difficulties
- it becomes probable that the borrower will enter bankruptcy or other financial reorganisation
- where the bank, for economic or legal reasons relating to the borrower's financial difficulty, grants the borrower a concession that the bank would not otherwise consider.

Exposures which are overdue for more than 90 days are also considered to be in default.

Forward-looking information

Forward-looking information is incorporated into the Bank's impairment methodology calculations and in the Bank's assessment of SICR. The Bank includes all forward looking information which is reasonable and available without undue cost or effort. The information will typically include expected macro-economic conditions and factors that are expected to impact portfolios or individual counterparty exposures.

Write-off

Financial assets are written off when there is no reasonable expectation of recovery. Financial assets which are written off may still be subject to enforcement activities.

2.5 Financial instruments (continued)

2.5.1.3 Impairment (continued)

ECLs are recognised within the statement of financial position as follows:

Financial assets measured at amortised cost (including loan commitments)

Recognised as a deduction from the gross carrying amount of the asset. Where the impairment allowance exceeds the gross carrying amount of the asset, the excess is recognised as a provision within other liabilities.

Off-balance sheet exposures (excluding loan commitments)

Recognised as a provision within other liabilities.

Financial assets measured at fair value through OCI

Recognised in the fair value reserve within equity. The carrying value of the financial asset is recognised in the statement of financial position at fair value.

Reclassification of financial assets and liabilities

Financial Assets must be reclassified whenever there is a change in the business model of the respective portfolio. In this situation, all financial assets that make up the portfolio whose business model has changed must be reclassified, and the classification and measurement requirements for the new category are applied retrospectively from the date of reclassification, and no gain, losses, or interest previously recognised is restated.

Modification of loans

The Bank sometimes renegotiates or otherwise modifies the contractual cash flows of loans to customers. When this happens, the Bank assesses whether or not the new terms are substantially different to the original terms.

If the terms are substantially different, the Bank derecognises the original financial asset and recognises a 'new' asset at fair value and recalculates a new effective rate for the asset. The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred. However, the Bank also assesses whether the new financial asset recognised is deemed to be credit-impaired at initial recognition, especially in circumstances where the recognition was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in profit or loss as a gain or loss on derecognition.

If the terms are not substantially different, the renegotiation or modification does not result in derecognition, and the group recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss in profit or loss. The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate.

Derecognition other than on a modification

Financial assets, or a portion thereof, are derecognised when the contractual rights to receive the cash flows from the assets have expired, or when they have been transferred and either (i) the Bank transfers substantially all the risks and rewards of ownership, or (ii) the Bank neither transfers nor retains substantially all the risks and rewards of ownership and the group has not retained control.

2.5.2 Derivatives

Derivative financial instruments comprise of forward agreements (forward exchange contract) designated as hedging instruments in hedge relationships.

Standard derivative contracts are valued using market accepted models and quoted parameter inputs.

Derivatives are initially recognised at fair value on the date on which the derivative contract is entered into and are subsequently remeasured at fair value. All derivatives are carried as assets when fair value is positive and as liabilities when fair value is negative.

2.5 Financial instruments (continued)

2.5.2 Derivatives (continued)

As permitted by IFRS 9, the company has elected not to apply hedge accounting.

	Valuation technique	Observable input		Valuation and level
Forward agreements	Discounted cash model	Market discount rate and curves	Spot Prices of the underlying instrument	A forward curve is used to calculate future cash flows and then discounted using a discount curve over the contractual period.

2.5.3 Financial liabilities

IFRS 9 - accounting policies for financial instruments

Subsequent to initial measurement, financial liabilities are classified in their respective categories and measured at either amortised cost or fair value as follows:

Amortised cost

Amortised cost using the effective interest method recognised in interest expense.

Designated at fair value through profit or loss

Fair value, with gains and losses arising from changes in fair value (including interest and dividends but excluding fair value gains and losses attributable to own credit risk) are recognised in the other gains and losses on financial instruments as part of non-interest revenue.

Fair value gains and losses attributable to changes in own credit risk are recognised within OCI, unless this would create or enlarge an accounting mismatch in which case the own credit risk changes are recognised within trading revenue.

2.5.3.1 Fair value

Pursuant to IFRS 13, fair value corresponds to the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. On the date of acquisition, or at the beginning of an operation, the fair value is generally the value of the transaction.

2.5.3.2 Other financial liabilities

Other financial liabilities correspond to other credit institutions and clients deposits and liabilities incurred for the payment of services rendered or the purchase of assets, falling under the heading "Other liabilities".

Other financial liabilities are recorded on the contracting date at their respective fair value, less costs directly attributable to the transaction.

Subsequently, they are valued at amortised cost and the interest, when applicable, is recognised in accordance with the effective rate method.

2.6 Property, plant & equipment

Property, plant and equipment are measured at cost less accumulated depreciation and accumulated impairment losses. Cost includes expenditure directly attributable to the acquisition of the asset. Any subsequent expenditure incurred relating to repairs and maintenance, and other expenses associated with the use of assets are recognised as expenses through profit and loss account, under "Operating expenditure".

2.6 Property, plant & equipment (continued)

Depreciation is calculated using the straight-line method to allocate their cost to their residual values over their estimated useful lives, which are:

	Useful life
Leasehold improvements	8 years
Furniture and equipment	8 years
IT equipment	4 years
Other installations	8 years
Security equipment	8 years
Motor vehicles	5 years

Depreciation is recorded in the statement of profit and loss for the year.

2.7 Intangible assets

This caption essentially covers expenses related to the acquisition, development or preparation of software used in the development of the Bank's activities.

Intangible assets are recorded at acquisition cost, less amortisation and accumulated impairment losses.

Amortisation is calculated using the straight-line method to allocate their cost to their residual values over their estimated useful lives, corresponding to a period of 3 years.

Computer software

Computer software development costs that are clearly associated with an identifiable and unique system, which will be controlled by the company and have a probable future economic benefit beyond one year, are recognised as intangible assets. Intangible assets are carried at cost less accumulated amortisation and accumulated impairment losses from the date that the assets are available for use. Expenditure subsequently incurred on computer software is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates.

Development cost

The Bank recognises development cost incurred on all projects which are still to be finalised for completion. Amortisation is recognised in profit and loss from the date that the asset is available for use.

	Useful life
Computer software	3 years
Development costs	3 years

The Bank reviews the assets under construction and asset brought into use for impairment at each reporting date and test the carrying value for impairment when events or changes in circumstances indicate that the carrying amounts may not be recovered.

Non-financial assets are derecognised on disposal or when no future economic benefits are expected from their use or disposal. The gain or loss on derecognition is recognised in profit or loss and is determined as the difference between the net disposal proceeds and the carrying amount of the non-financial asset.

2.8 Leases

Background

In the comparative year, the Bank applied IFRS 16 for the first time (as issued by the IASB in January 2016) that is effective for annual periods that begins on or after 1 January 2019.

IFRS 16 introduces new or amended requirements with respect to lease accounting. It introduces significant changes to lessee accounting by removing the distinction between the operating lease and finance lease and requiring recognition of right of use asset and a lease liability at commencement of all leases, except for short term leases and leases of low value assets when such recognition exemptions are applied. In contrast to lessee accounting, the requirements of the lessor accounting have remained largely unchanged.

The date of initial recognition of IFRS 16 for the Bank was 1 January 2019.

2.8 Leases (continued)

Adoption of IFRS 16

The Bank applied the modified retrospective approach to IFRS 16. As a lessee, the Bank elects to use a number of practical expedients. Under this approach the Bank does not restate its comparatives but recognises the cumulative effect of adopting IFRS16 as an adjustment to equity at the beginning of the adoption period.

Impact of the new definition of a lease:

The Bank has made use of the practical expedient available on transition to IFRS 16 not to reassess whether the contract is or contains a lease. Accordingly, the definition of a lease in accordance with IAS 17 and IFRIC 4 will continue to be applied to those leases entered on or before 1 January 2019.

The Bank applies the definition of a lease and related guidance set out in IFRS 16 to all lease contracts entered into or changed on or after 1 January 2019. (whether it is a lessor or a lessee in the contract).

IFRS 16 - transition

On adoption of IFRS 16, the Bank recognised lease liabilities in relation to leases which had previously been classified as 'operating leases' under the principles of IAS 17. These liabilities were measured at the present value of the remaining lease payments, discounted using the lessee's incremental borrowing rate as at 1 January 2019. This incremental borrowing rate was calculated for each legal entity in the Bank utilising the internal funding rate of each entity.

Right of Use Asset is measured at its carrying amounts as if IFRS 16 had been applied since the commencement date.

Practical expedients applied:

In applying IFRS 16 for the first time, the Bank used the following practical expedients permitted by IFRS 16:

- the use of a single discount rate to a portfolio of leases with reasonably similar characteristics
- the accounting for operating leases with a remaining lease term of less than 12 months as at 1 January 2019 as short term leases provided there was no option to extend the term,
- the exclusion of initial direct costs for the measurement of the right of use asset at the date of initial application, and
- the use of hindsight in determining the lease term where the contract contains options to extend or terminate the lease.

IFRS 16 key financial impacts

The single lessee accounting model which comprises IFRS 16's most material impact for the Bank had resulted in an increase of N\$11 million gross up in total asset, and N\$13 million gross up in total liabilities.

The bank has tested its right-of-use assets for impairment on the date of transition and has concluded that there is no indication that the right-of-use assets are impaired.

	IFRS16 transitional adjustment at 01 January 2019
Assets	
Right of use asset	11.235.070
Equity and Liabilities	
Lease assets	13.336.065
Retained earnings.	2.100.995

2.9 Revenue Recognition

2.9.1 Interest income and expense

Interest income and expense (with the exception of borrowing costs that are capitalised on qualifying assets, that is assets that necessarily take a substantial period of time to get ready for their intended use or sale and which are not measured at fair value) are recognised in net interest income using the effective interest method for all interest-bearing financial instruments. In terms of the effective interest method, interest is recognised at a rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, where appropriate, a shorter period, to the net carrying amount of the financial asset or financial liability. Direct incremental transaction costs incurred and origination fees received, including loan commitment fees, as a result of bringing margin-yielding assets or liabilities into the statement of financial position, are capitalised to the carrying amount of financial instruments that are not at fair value through profit or loss and amortised as interest income or expense over the life of the asset or liability as part of the effective interest rate.

When a financial asset is classified as specifically impaired (before 1 January 2018) or as Stage 3 impaired (after 1 January 2018), interest income is calculated on the impaired value (gross carrying amount less specific impairment) based on the original effective interest rate. The contractual interest income on the gross exposure is suspended and is only recognised in interest income (before 1 January 2018) and other interest (after 1 January 2018) when the financial asset is no longer specifically impaired (before 1 January 2018) or is reclassified out of Stage 3 (after 1 January 2018).

2.9.2 Fees and commission Income

IFRS 15 - Applicable to the current year figures

Revenue from customers is measured based on the consideration specified in the contract with customers and excludes amounts collected on the behalf of third parties. The Bank recognises revenue when it transfers control over a service to a customer.

Fees and commission income consists of transactional fees, account servicing fees, investment management fees, sales commission, placement fees and loan commitment fees.

Fees and commission revenue is recognised at an amount that reflects the consideration to which the Bank expects to be entitled in exchange for providing the services. The performance obligation, as well as the timing of their satisfaction are identified and determined at the inception of the contract.

When the Bank provides the service to its customers, consideration is invoiced and generally due immediately upon the satisfaction of a service provided at a point in time or at the end of the contract period for the services provided over time.

The Bank has generally concluded that it is the principal in its revenue arrangement because it typically controls the services before transferring them to customers.

2.9.2.1 Fees and commission income from services where performance obligation is performed over time:

Performance obligations performed over time includes transactional fees, account servicing fees and loan commitment fees where the customer simultaneously consumes and receive the benefit provided by the Bank's performance of its obligation.

2.9.2.2 Fees and commission income from services where performance obligation is performed at a point in time:

Fees and commission income from investment fees, sales commission fees and placement fees are recognised at a point in time where the Bank's performance obligation is satisfied at a point in time and it is recognised once the control of the service is transferred to the customer. This is typically on the completion of the underlying transaction or the service.

2,10 Income taxes

The Bank is subject to income tax in accordance with tax laws enacted at the end of the financial year. Current tax is calculated considering a percentage of 32% based on taxable income for the year.

Tax losses may be carried forward indefinitely and set off against future taxable profit within the respective reporting periods, if the entity does not cease activity.

Deferred tax assets are recognised for deductible temporary differences and unused tax losses only if it is probable that future taxable amounts will be available to utilize those temporary differences and losses. Deferred tax liabilities are booked for all taxable temporary differences.

Current tax is recognised in profit and loss, except to the extent that it relates to items recognised in other comprehensive income or directly in equity.

2,11 Cash and cash equivalents

Cash and cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash. These assets are held to collect contractual cash flows.

Effect of possible loss/default is not material.

3 Provisions and contingent liabilities

A provision is constituted when there is a present liability (legal or constructive) arising from past events which are likely to imply the future disbursement of funds, and which may be reliably determined. The amount of the provision corresponds to the best estimate of the disburseable value to settle the liability as at the reporting date.

If the future disbursement of funds is not probable, this is classified as a contingent liability. Contingent liabilities are merely disclosed, unless the possibility of their materialisation is remote.

3,1 Critical accounting estimates and most relevant judgemental aspects in the application of accounting policies

The preparation of the financial statements in conformity with IFRS requires the use of estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reported period based on management's best knowledge of current events and actions. Actual results may ultimately differ from these estimates.

The estimates bearing most impact on the financial statements of the Bank include the following:

3,2 Determination of impairment losses for loans

Impairment losses for loans granted to customers are determined in accordance with the methodology defined in Note 2,5,1,3. Thus, the Bank complies with the requirements defined by Bank of Namibia and, whenever deemed necessary, recognises impairment losses so that its estimate is reflected in the risk of uncollectibility associated with its clients.

The Bank considers that the impairment losses for loans determined on the basis of the methodology referred to in Note 2,5,1,3 adequately reflect the risk associated with its portfolio of loans granted to clients.

3,3 Assessment of collateral in credit operations

Collateral in credit operations, such as property mortgages, assumed the maintenance of the real estate market conditions, during the life-cycle of the operations, and correspond to the best fair value estimate of the afore-mentioned collateral at the reporting date.

NOTES TO THE FINANCIAL STATEMENTS

	2020	2019
4 CASH AND BALANCES WITH CENTRAL BANK		
Cash	6,514,579	5,790,910
Current account with central bank	1,166,060	2,062,065
	7,680,639	7,852,975
The caption "Current Account with Central Bank" includes the deposits related to the requirements of Bank of Namibia Act No. 15 - Banking Institutions to maintain minimum reserve balance. The value of the minimum reserve balance is calculated considering a percentage of 1% of the average daily amount of total deposits and any other liabilities from clients. Cash on hand and mandatory reserve deposits are non-interest earning.		
5 BALANCES DUE FROM OTHER BANKS		
Local banks		
-Deposits	27,008,361	10,386,970
Foreign banks		
- Banco BIC Português, S.A. (Note 26,3)	42,992,395	35,002,083
- First Rand (SA)	1,135,960	1,054,269
	71,136,716	46,443,322
6 FINANCIAL ASSETS		
6,1 Public debt instruments		
Treasury bills - Sovereign (Central Bank)	17,336,557	75,023,398
Interest receivable	125,589	532,131
	17,462,146	75,555,529
Classified as:		
Net financial investment measured at amortised cost	17,462,146	75,555,529
As at 31 December 2020, Treasury bills earn interest at the average rates of 3,78%, (2019: 7,36%) respectively.		
6,2 Maturity structure		
-One year or less	17,462,146	75,555,529
-Five years or less but over one year	-	-
-Over five years	-	-
	17,462,146	75,555,529
7 DERIVATIVES		
Forwards	-	(3,556,360)
Derivative originates from a forward agreement entered into with Bank Windhoek Limited to purchase 5,000,000 Euro at maturity date, 23rd of May 2020. The forward agreement was to settle the interbank borrowing from Banco BIC Cape Verde, Refer to Note 15. As permitted by IFRS 9, the company has elected not to apply hedge accounting. The derivative was settled before the maturity date.		
8 LOANS AND ADVANCES TO FINANCIAL INSTITUTIONS		
8,1 Loans and receivables		
Central bank		
-Placements	16,760,203	40,533,920
Local banks		
-Placements	15,000,000	74,000,000
Foreign banks		
- Banco BIC Português, S.A. (Note 26,3)	-	2,868,464
Interest receivable	14,397	170,670
	31,774,600	117,573,054
As at 31 December 2020 and 31 December 2019, placements with financial institutions earned interest at the following average interest rates by currency:		
NAD	3,50%	6,92%

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	2020	2019
8 LOANS AND ADVANCES TO FINANCIAL INSTITUTIONS (Continued)		
8.2 Maturity structure		
-One year or less	31.774.600	117.573.054
-Five years or less but over one year	-	-
-Over five years	-	-
	31.774.600	117.573.054
8.3 Geographical analysis		
Namibia	31.774.685	114.704.556
Outside Namibia	(85)	2.868.498
-Portugal	(85)	2.868.498
	31.774.600	117.573.054
9 LOANS AND ADVANCES TO CLIENTS		
9.1 Category analysis		
Mortgage loans	73.758.001	73.136.112
-Individuals	18.269.475	15.860.747
-Business	55.488.526	57.275.365
Business loans	43.908.452	58.375.091
Asset based finance	9.861.647	11.720.519
Overdrafts	65.372.216	71.869.604
Personal loans	1.205.559	728.916
Gross loans and advances to clients	194.105.875	215.830.242
Interest receivable	237.116	332.244
Deferred income	(73.727)	(37.749)
Impairment (Note 9.4)	(1.086.291)	(262.348)
Net loans and advances to clients	193.182.973	215.862.389
9.2 Sectoral analysis		
Retailers, catering and accommodation	87.773.539	89.151.220
Construction and real estate	36.726.631	45.031.365
Agriculture, hunting and fishing	41.603.690	55.902.487
Business services	12.867.882	14.924.090
Individuals	13.143.137	8.423.508
Transport and communication	1.990.996	2.397.572
	194.105.875	215.830.242
9.3 Maturity structure		
-One year or less	68.810.279	72.595.264
-Five years or less but over one year	46.475.114	64.298.836
-Over five years	78.820.482	78.936.142
	194.105.875	215.830.242
9.4 Reconciliation of expected credit losses for loans and advances measured at amortised cost		

Opening ECL 1 January 2020

Transfer between stages

Transfer (to)/from stage 1

Transfer (to)/from stage 2

Transfer (to)/from stage 3

Net ECL (released) / raised

ECL due to new loans

ECL due to matured loans

ECL change due to transfer between stages

ECL due to change in LGD

Subsequent changes in ECL

Change in ECL due to derecognition

Impaired accounts written-off

Exchange and other movements

Closing ECL 31 December 2020

	Stage 1	Stage 2	Stage 3	Total
Opening ECL 1 January 2020	262.348	-	-	262.348
Transfer between stages	(212.731)	212.692	39	-
Transfer (to)/from stage 1	-	-	-	-
Transfer (to)/from stage 2	(212.692)	212.692	-	-
Transfer (to)/from stage 3	(39)	-	39	-
Net ECL (released) / raised	348.829	419.722	55.392	823.943
ECL due to new loans	88.276	-	-	88.276
ECL due to matured loans	-	-	-	-
ECL change due to transfer between stages	-	212.692	39	212.731
ECL due to change in LGD	-	-	-	-
Subsequent changes in ECL	260.553	207.030	55.353	522.936
Change in ECL due to derecognition	-	-	-	-
Impaired accounts written-off	-	-	-	-
Exchange and other movements	-	-	-	-
Closing ECL 31 December 2020	611.177	419.722	55.392	1.086.291

9.4 Reconciliation of expected credit losses for loans and advances measured at amortised cost (continued)

A reconciliation of the expected credit loss for loans and advances, by class:

	Opening ECL 1 January 2020	Total transfers between stages	Net Impairments raised / (released)	Impaired accounts written-off	Exchange and other movements	Closing ECL 31 Dec 2020
Overdrafts	39.653	-	182.617	-	-	222.270
Stage 1	39.653	-	37.225	-	-	76.878
Stage 2	-	-	90.000	-	-	90.000
Stage 3	-	-	55.392	-	-	55.392
Asset finance	33.906	-	52.857	-	-	86.763
Stage 1	33.906	-	38.302	-	-	72.208
Stage 2	-	-	14.555	-	-	14.555
Stage 3	-	-	-	-	-	-
Mortgage loans	55.882	-	126.468	-	-	182.350
Stage 1	55.882	-	47.203	-	-	103.085
Stage 2	-	-	79.265	-	-	79.265
Stage 3	-	-	-	-	-	-
Commercial loans	129.154	-	290.816	-	-	419.970
Stage 1	129.154	-	197.257	-	-	326.411
Stage 2	-	-	93.559	-	-	93.559
Stage 3	-	-	-	-	-	-
Personal loans	3.753	-	171.185	-	-	174.938
Stage 1	3.753	-	28.842	-	-	32.595
Stage 2	-	-	142.343	-	-	142.343
Stage 3	-	-	-	-	-	-
Total	262.348	-	823.943	-	-	1.086.291

9.5 Impairment of loans and advances to clients

Balances at the beginning of the year

- General impairments

- IFRS 9 transitional adjustment - ECL

- Portfolio impairment

Bad debts written off

Current year charge - General Provision

Current year charge - Specific Provision

Transfer to credit risk reserves

Bad debts recovered

Balances at the end of the year

- General impairments

- Portfolio impairment

	2020	2019
	(262.348)	(210.055)
	(262.348)	(210.055)
	-	-
	-	-
	(823.943)	(52.293)
	-	-
	-	-
	-	-
	(1.086.291)	(262.348)
	(1.086.291)	(262.348)
	-	-

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10	PROPERTY, PLANT & EQUIPMENT	Leasehold improvements	Furniture & Equipment	IT Equipment	Other Installations	Security Equipment	Motor Vehicle	Total
2020								
	Carrying amount at 31 December 2019	7.940.278	3.375.509	3.065.091	654.019	575.805	1.699.422	17.310.124
	-at cost	10.680.457	4.873.739	10.453.505	1.197.296	683.360	2.176.925	30.065.282
	-accumulated depreciation	(2.740.179)	(1.498.230)	(7.388.414)	(543.277)	(107.555)	(477.503)	(12.755.158)
	Additions	2.989.095	1.925.341	315.564	-	225.307	-	5.455.307
	Depreciation current year (Note 24)	(1.460.316)	(811.050)	(1.282.139)	(149.662)	(92.767)	(435.385)	(4.231.319)
	Carrying amount at 31 December 2020	9.469.057	4.489.800	2.098.516	504.357	708.345	1.264.037	18.534.112
	-at cost	13.669.552	6.799.080	10.769.069	1.197.296	908.667	2.176.925	35.520.589
	-accumulated depreciation	(4.200.495)	(2.309.280)	(8.670.553)	(692.939)	(200.322)	(912.888)	(16.986.477)
2019								
	Carrying amount at 31 December 2018	8.073.312	3.281.827	4.866.084	803.681	355.409	959.938	18.340.251
	-at cost	9.604.696	4.227.881	9.842.967	1.197.296	408.157	974.096	26.255.093
	-accumulated depreciation	(1.531.384)	(946.054)	(4.976.883)	(393.615)	(52.748)	(14.158)	(7.914.842)
	Additions	1.075.761	645.858	610.538	-	275.203	1.202.829	3.810.189
	Depreciation current year (Note 24)	(1.208.795)	(552.176)	(2.411.531)	(149.662)	(54.807)	(463.345)	(4.840.316)
	Carrying amount at 31 December 2019	7.940.278	3.375.509	3.065.091	654.019	575.805	1.699.422	17.310.124
	-at cost	10.680.457	4.873.739	10.453.505	1.197.296	683.360	2.176.925	30.065.282
	-accumulated depreciation	(2.740.179)	(1.498.230)	(7.388.414)	(543.277)	(107.555)	(477.503)	(12.755.158)

11	INTANGIBLE ASSETS	Computer software	Development costs	Total
2020				
	Carrying amount at 31 December 2019	445.381	20.813.593	21.258.974
	-at cost	18.968.376	20.813.593	39.781.969
	-accumulated amortisation	(18.522.995)	-	(18.522.995)
	Additions	-	9.708.818	9.708.818
	Transfer	8.308.538	(8.308.538)	-
	Amortisation current year (Note 24)	(2.319.968)	-	(2.319.968)
	Carrying amount at 31 December 2020	6.433.952	22.216.418	28.650.370
	-at cost	27.276.914	22.216.418	49.493.332
	-accumulated depreciation	(20.842.962)	-	(20.842.962)
2019				
	Carrying amount at 31 December 2018	2.690.519	12.525.351	15.215.870
	-at cost	18.558.976	12.525.351	31.084.327
	-accumulated amortisation	(15.868.457)	-	(15.868.457)
	Additions	409.400	8.288.242	8.697.642
	Amortisation current year (Note 24)	(2.654.538)	-	(2.654.538)
	Carrying amount at 31 December 2019	445.381	20.813.593	21.258.974
	-at cost	18.968.376	20.813.593	39.781.969
	-accumulated depreciation	(18.522.995)	-	(18.522.995)

12	RIGHT-OF-USE ASSETS	2020	2019
	Carrying amount at 31 December 2019	13.000.562	-
	-at cost	15.713.855	-
	-accumulated amortisation	(2.713.293)	-
	IFRS 16 transition	-	11.235.070
	Balances at 01 January 2019	-	11.235.070
	Additions	13.000.562	11.235.070
	Depreciation current year (Note 24)	1.008.252	4.478.785
	Carrying amount at 31 December 2020	(3.354.853)	(2.713.293)
	-at cost	10.653.961	13.000.562
	-accumulated depreciation	16.722.107	15.713.855
		(6.068.146)	(2.713.293)

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	2020	2019
13 OTHER ASSETS		
Deferred expenses	1.809.980	1.992.380
-Insurance	26.965	26.532
-Other rents	345.858	324.316
- Prepaid expenses	1.437.157	1.641.532
Sundry debtors and other receivables	339.818	335.372
Receivable from Bank BIC Namibia Holdings Ltd (Note 26,3)	348.232	335.449
Receivable from Banco BIC, S.A (Note 26,3)	251.613	183.953
	2.749.643	2.847.154
14 DEPOSITS FROM FINANCIAL INSTITUTIONS		
Local institutions	-	-
-Deposits	-	-
Foreign institutions	-	-
-Deposits	201.562	1.712.140
- Banco BIC Português, S.A. (Note 26,3)	37.072.061	31.485.780
	37.273.623	33.197.920
As at 31 December 2020, deposits from other banks correspond to non interest bearing vostro accounts from Banco BIC, S.A. (Angola) and Banco Keve S.A. (Angola), callable on demand. (Note 26,3).		
15 LOANS FROM FINANCIAL INSTITUTIONS		
Borrowings from Banco BIC Cabo Verde, S.A. (Note 26,3)	-	78.960.000
Interest payable	-	112.183
	-	79.072.183
Borrowings from other banks consist of loan from Banco BIC Cabo Verde, S.A. Facilities are denominated in Euro, bear an interest rate of Euribor +1.25%.		
16 DEPOSITS FROM CLIENTS		
16,1 Category analysis		
Current accounts	10.374.522	13.441.895
Savings accounts	25.611.882	24.471.832
Call accounts	11.132.154	5.544.651
Term deposits	26.863.579	42.485.945
	73.982.137	85.944.323
Interest payable	401.228	1.032.424
	74.383.365	86.976.747
16.2 Sectoral analysis (Excluding accrual interest)		
Individuals	59.471.313	69.193.973
Agriculture, hunting and fishing	2.542.172	861.414
Other services	265.808	1.105
Construction and real estate	1.101.776	2.511.570
Retailers, catering and accommodation	104.234	3.096.779
Business services	2.200.949	2.994.842
Transport and communication	819.994	1.309.233
Manufacturing	7.474.248	4.354.100
Mining	1.643	1.621.307
	73.982.137	85.944.323
16.3 Maturity structure		
-One year or less	73.978.706	85.834.933
-Five years or less but over one year	3.431	109.390
	73.982.137	85.944.323

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	2020	2019
17 LEASE LIABILITIES		
<i>Lease liabilities - Balance as at 01 January 2020</i>	15.589.340	-
<i>IFRS 16 transition</i>	-	13.336.065
<i>Movements during the year</i>	(2.266.306)	2.253.275
<i>Lease liabilities - Closing Balance</i>	13.323.034	15.589.340
<i>Finance costs</i>	1.180.608	1.326.785
Maturity structure	13.323.034	15.589.340
-One year or less	3.681.502	3.024.479
-Five years or less but over one year	9.641.532	12.564.861
18 OTHER LIABILITIES		
<i>Creditors</i>	9.780.897	7.447.345
-Local suppliers	316.458	(91.818)
-Foreign suppliers	3.180.677	1.255.401
-Banco BIC, S.A. (Note 26,3)	6.283.762	6.283.762
<i>Accruals</i>	929.361	409.187
<i>Clearing, settlement and internal accounts</i>	(81.214)	(16.577)
<i>Indirect Taxes</i>	(520.398)	(950.536)
	10.108.646	6.889.419
<i>As at 31 December 2020 and 31 December 2019, the amounts within the caption "Foreign suppliers" include initial costs with the implementation of the Bank, that are due to related parties (Note 26,3)</i>		
19 SHARE CAPITAL		
<i>As at 31 December 2020, the share capital of the Bank was held by the following shareholders:</i>		
Shareholder structure	% Capital	No. of shares
Bank BIC Namibia Holdings Limited	95%	399.950.000
Other shareholders	5%	21.050.000
	100%	421.000.000
<i>As at 31 December 2019, the share capital of the Bank was held by the following shareholders:</i>		
Shareholder structure	% Capital	No. of shares
Bank BIC Namibia Holdings Limited	95%	399.950.000
Other shareholders	5%	21.050.000
	100%	421.000.000
20 NET INTEREST INCOME	2020	2019
<i>Loans and advances to clients</i>	16.951.213	19.470.855
<i>Placements with other banks</i>	2.560.982	5.547.975
<i>Financial assets (Treasury bills)</i>	2.567.759	788.765
Total interest and similar income	22.079.954	25.807.595
<i>Loan from Banco BIC Cabo Verde, S.A. (Note 26,3)</i>	(83.157)	(1.024.496)
<i>Deposits from clients</i>	(2.333.675)	(2.494.719)
-Current accounts	(22.418)	(42.462)
-Savings deposit	(519.573)	(735.087)
-Call deposits	(271.699)	(284.568)
-Term deposits	(1.519.985)	(1.432.602)
Total interest and similar expense	(2.416.833)	(3.519.215)
Net Interest income	19.663.121	22.288.380
Comprising:		
<i>Interest income on items measured at amortised cost</i>	22.079.954	25.807.595
	22.079.954	25.807.595

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	2020	2019
21 NON-INTEREST INCOME		
For loans to clients	14.239	205.342
For services provided	1.430.260	1.742.705
-Maintenance fees	768.627	737.255
-Foreign transaction fees	15.911	408.245
-Banco BIC, S.A. (Note 26.3)	67.660	183.953
-Other	578.062	413.252
For guarantees provided	33.604	70.786
Total fee and commission income	1.478.103	2.018.833
Transaction processing fee	(752.615)	(474.883)
Total fee and commission expense	(752.615)	(474.883)
(Losses) / gains on instruments at fair value through profit or loss	1.774.306	(3.532.222)
Total fair value (losses)/ gains	1.774.306	(3.532.222)
Total non-interest (loss)/ income	2.499.794	(1.988.272)
Foreign exchange gains and losses refers to gains/(losses) in the Bank's buy/sell transactions of foreign currency, in addition to the revaluation of its foreign exchange position.		
22 STAFF COSTS		
Salaries, wages and allowances of employees	(22.829.373)	(18.980.237)
Directors' remuneration and benefits	(7.339.408)	(6.372.601)
Staff training	(152.749)	(273.629)
Other staff costs	(95.884)	(19.459)
	(30.417.414)	(25.645.926)
As at 31 December 2020 and 31 December 2019, the Bank had 48 and 45 employees, respectively.		
23 OPERATING EXPENDITURE		
IT costs	(11.717.393)	(12.722.584)
Operating lease charges	(397.925)	(138.390)
-Property rental	(333.021)	2.124
-Motor vehicles	(64.904)	(140.514)
Professional fees	(886.495)	(996.099)
Communication	(3.623.580)	(3.719.954)
Advertisement and marketing	(1.204.377)	(808.935)
Travel and accommodation	(388.818)	(338.606)
Insurance costs	(937.646)	(824.203)
Auditors' remuneration	(1.366.034)	(1.653.377)
Duties and other	(7.000)	(4.946)
Bad debts written off	-	(8.907)
Other expenses	(4.991.164)	(4.969.985)
Total operating expenditure	(25.520.432)	(26.185.986)
24 DEPRECIATION AND AMORTISATION		
Depreciation (Note 10)	(4.231.319)	(4.840.316)
Depreciation (Note 12)	(3.354.853)	(2.713.293)
Amortisation (Note 11)	(2.319.968)	(2.654.538)
	(9.906.140)	(10.208.147)

25 TAXATION

Direct taxation

As the Bank has no taxable income, no tax expense was recorded in the Bank's financial statements as at 31 December 2020 and 31 December 2019.

Deferred tax

As at 31 December 2020 and 31 December 2019, no deferred tax asset has been recognised since, at the present date, there is insufficient evidence that there will be enough future taxable profit against which the tax loss carried forward can be utilised.

Tax losses carried forward as at 31 December 2020 and 31 December 2019 amounts to N\$ 210,536,786 and N\$ 151,894,558 respectively.

26 RELATED PARTIES

26.1 Parent company

Bank BIC Namibia Ltd majority shareholder is Bank BIC Namibia Holdings Ltd (95%) (2019: 95%), which is incorporated in Namibia. No single entity or individual controls a majority of Bank BIC Namibia Holdings Ltd's voting rights.

26.2 Identification of related parties with whom transactions have occurred

Transactions with directors and shareholders controlled entities are related party transactions.

26.3 Related party balances and transactions

	Note	Bank BIC Namibia Holdings Ltd	Banco BIC, S.A.	Banco BIC Português, S.A.	Banco BIC Cabo Verde, S.A.	Members of the board of directors	TOTAL
2020							
ASSETS							
Balances due from other banks	5	-	-	42.992.395	-	-	42.992.395
Other assets	13	348.232	251.613	-	-	-	599.845
LIABILITIES							
Deposits from financial institutions	14	-	37.072.061	-	-	-	37.072.061
Deposits from clients	16	-	-	-	-	114.802	114.802
Other liabilities	18	-	6.283.762	-	-	-	6.283.762
COMPREHENSIVE INCOME							
Interest and similar expense	20	-	-	-	(83.157)	-	(83.157)
Directors' remuneration and benefits	22	-	-	-	-	(7.339.408)	(7.339.408)
Operating expenditure	23	-	-	(53.847)	-	-	(53.847)
Other Income	21	-	67.660	-	-	-	67.660

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26.3 Related party balances and transactions (continued)

	Note	Bank BIC Namibia Holdings Ltd	Banco BIC, S.A.	Banco BIC Português, S.A.	Banco BIC Cabo Verde, S.A.	Members of the board of directors	TOTAL
2019							
ASSETS							
Balances due from other banks	5	-	-	35.002.083	-	-	35.002.083
Loan and advances to Banks	8	-	-	2.868.464	-	-	2.868.464
Other assets	13	335.449	183.953	-	-	-	519.402
LIABILITIES							
Deposits from financial institutions	14	-	31.485.780	-	-	-	31.485.780
Loans from financial institutions	15	-	-	-	78.960.000	-	78.960.000
Deposits from clients	16	-	-	-	-	448.167	448.167
Other liabilities	18	-	6.283.762	-	-	-	6.283.762
COMPREHENSIVE INCOME							
Interest and similar expense	15/20	-	-	-	(1.024.486)	-	(1.024.486)
Directors' remuneration and benefits	22	-	-	-	-	(6.372.601)	(6.372.601)
Operating expenditure	23	-	-	(127.016)	-	-	(127.016)
Other Income	21	-	183.953	-	-	-	183.953

2020 2019

27 COMMITMENTS

27.1 Undrawn committed funding

Unutilised credit facilities	13.105.226	1.950.000
Undrawn overdraft facilities	15.566.274	11.206.697
Guarantees	3.128.000	3.648.000
Forex spot rates	-	3.037.843

27.2 Contingent Liability

Financial Intelligent Centre penalty	5.000.000	5.000.000
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On the 28th of December 2020, the Bank received a notice to pay N\$ 1 million for an administrative penalty from the Financial Intelligence Centre. The total penalty is for N\$ 5 million of which N\$ 4 million remains suspended for a period of 5 years. The Bank has exercised its rights in terms of the Financial Intelligence Act and appealed against the imposition of the penalty in its totality taking into consideration the background of the penalty.

The Bank filed a suspicious transaction report to the Financial Intelligence Centre on the 9th of July 2019. On the same day, the Financial Intelligence Centre (FIC) issued an Intervention order to block the account in question and maintain the balance of the account as at 9th July 2019. The account was blocked on the 10th of July 2019 and between the time of notice and execution of the block, an amount of N\$ 3000,00 was withdrawn from the clients account via ATM. As a result, the FIC issued the penalty based on the amount withdrawn after the intervention order was issued.

28 CASH UTILISED IN OPERATIONS

(Loss) before taxation	(45.685.620)	(43.119.029)
<u>Adjusted for:</u>		
-Depreciation and amortisation	9.906.138	10.208.147
-Foreign exchange gains/losses	(2.852.274)	9.955.541
-Loan impairment, net of reversals and bad debts written off	823.943	52.293
Accruals	520.174	-
Accrued interest receivable		
-Financial assets	(125.589)	(532.131)
-Loans from financial institutions	-	112.183
-Deposits from financial institutions	(14.397)	(170.670)
-Loans and advances to clients	(237.116)	(332.244)
-Deposits from clients	401.228	1.032.424
IFRS 16 - finance cost	1.180.608	1.326.785
	(36.082.905)	(21.466.701)

29 CAPITAL RISK MANAGEMENT

The capital adequacy is managed in terms of the Banking Institutions Act, 1998 ("Act"). The aim of capital risk management is to ensure that Bank BIC Namibia Limited maintains a level of capital which

- (i) is adequate to protect its depositors and creditors;
- (ii) is commensurate with the risk activities and profile of the Bank; and
- (iii) promotes public confidence in the Bank and the banking system.

Capital is managed under the following definitions:

Tier 1 (Core) Capital

Tier 1 Capital includes permanent shareholders' equity (issued and fully paid-up ordinary shares and perpetual non-cumulative preference shares) plus disclosed reserves (additional paid-in share premium plus retained earnings/undistributed profits) plus minority interests in consolidated subsidiaries, less intangible assets (goodwill, equity funded through capitalisation of revaluation reserves).

Tier 2 (Supplementary) Capital

Tier 2 Capital includes asset revaluation reserves; general loan loss provisions; subordinated debt; and hybrid (debt-equity) capital instruments.

Total Qualifying Capital

Total qualifying capital means the sum of Tier 1 capital and Tier 2 capital after the deduction of investments in and loans to unconsolidated financial subsidiaries; investments in the capital of other financial institutions; encumbered assets (assets acquired using capital funds but subsequently pledged to secure loans or that are no longer available to cover losses from operations); and reciprocal holdings of capital instruments of banks.

Capital measures

The ratios used for measuring capital adequacy are:

Leverage (equity) capital ratio (i.e. Tier 1 Capital divided by gross assets; for purposes herein, "gross assets" means total assets plus general and specific provisions);

Tier 1 Risk-based Capital ratio (i.e. Tier 1 Capital divided by Total Risk-Weighted Assets); and

Total Risk-based Capital ratio (i.e. Total Qualifying Capital divided by Total Risk-Weighted Assets).

Total Risk-Weighted Capital

Total Risk-weighted Capital is the total assets reported in financial returns required to be submitted to the Bank of Namibia, less intangible assets and the excess of assets classified as loss but not fully provisioned for, after applying the different risk weights to the prescribed category of assets as set forth in BID-5A of the Act.

Minimum requirements

The following minimum ratios shall apply (unless higher ratios are set by the Bank) for an individual bank based on criteria set forth below:

(a) Leverage Capital: the minimum leverage ratio shall be 6.0%. In accordance with the Act, if a bank is pursuing or experiencing significant growth, has inadequate risk management systems, an inordinate level of risk, or less than satisfactory asset quality, management, earnings or liquidity, a higher minimum may be required;

(b) Tier 1 Risk-Based Capital: the minimum Tier 1 ratio shall be 7.0%. In accordance with the Act, if a bank is pursuing or experiencing significant growth, has inadequate risk management systems, an inordinate level of risk, or less than satisfactory asset quality, management, earnings or liquidity, a higher minimum may be required;

(c) Total Risk-Weighted Capital: the minimum total ratio shall be 10.0%. In accordance with the Act, if a bank is pursuing or experiencing significant growth, has inadequate risk management systems, an inordinate level of risk, or less than satisfactory asset quality, management, earnings or liquidity, a higher minimum may be required. This is expected to rise in increments of 0.5% per year from 2018 until the minimum ratio reaches 14%.

	2020	2019
29 CAPITAL RISK MANAGEMENT (continued)		
Regulatory Capital (Unaudited)		
Share capital	421.000.000	421.000.000
Retained earnings	(174.263.506)	(128.575.342)
Total qualifying Tier 1 capital	246.736.494	292.424.658
Less: Regulatory adjustments:		
Intangible assets	-	-
Common equity Tier 1 capital	246.736.494	292.424.658
General impairments	2.294.281	2.161.247
Total qualifying Tier 2 capital	-	-
Total regulatory capital	249.030.775	294.585.905
Risk weighted assets:		
Credit risk	198.967.680	227.067.000
Operational risk	36.778.313	42.293.000
Market risk	51.072	1.318.000
Total risk weighted assets	235.797.065	270.678.000
Capital adequacy ratios:		
Leverage Capital	65%	56%
Tier 1 risk-based capital ratio	105%	108%
Total risk-based capital ratio	106%	109%
30 OTHER RESERVES - CREDIT RISK RESERVE		
Balance at the beginning of the year	1.898.900	1.938.150
Current year movement	(690.910)	(39.250)
Balance at the end of the year	1.207.990	1.898.900
31 EVENTS AFTER THE REPORTING PERIOD		
No significant events occurred after the reporting period.		

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32 FINANCIAL INSTRUMENTS

32.1 Categories of financial instruments

2020

ASSETS

Cash and balances with central bank
Balances due from other banks
Financial assets
Loans and advances to financial institutions
Loans and advances to clients
Property, plant & equipment
Intangible assets
Right-of-use asset
Other assets

	At fair value through profit and loss	Financial instruments at amortised cost	Non-financial	Total
Cash and balances with central bank	-	7.680.639	-	7.680.639
Balances due from other banks	-	71.136.716	-	71.136.716
Financial assets	-	17.462.146	-	17.462.146
Loans and advances to financial institutions	-	31.774.600	-	31.774.600
Loans and advances to clients	-	193.182.973	-	193.182.973
Property, plant & equipment	-	-	18.534.112	18.534.112
Intangible assets	-	-	28.650.371	28.650.371
Right-of-use asset	-	-	10.653.962	10.653.962
Other assets	-	2.749.643	-	2.749.643
	-	323.986.717	57.838.445	381.825.162

LIABILITIES

Deposits from financial institutions
Deposits from clients
Lease liability
Other liabilities

Deposits from financial institutions	-	37.273.623	-	37.273.623
Deposits from clients	-	74.383.365	-	74.383.365
Lease liability	-	-	13.323.034	13.323.034
Other liabilities	-	9.179.285	929.361	10.108.646
	-	120.836.273	14.252.395	135.088.668

2019

ASSETS

Cash and balances with central bank
Balances due from other banks
Financial assets
Loans and advances to financial institutions
Loans and advances to clients
Property, plant & equipment
Intangible assets
Right-of-use asset
Other assets

	At fair value through profit and loss	Financial instruments at amortised cost	Non-financial	Total
Cash and balances with central bank	-	7.852.975	-	7.852.975
Balances due from other banks	-	46.443.322	-	46.443.322
Financial assets	-	75.555.529	-	75.555.529
Loans and advances to financial institutions	-	117.573.054	-	117.573.054
Loans and advances to clients	-	215.862.389	-	215.862.389
Property, plant & equipment	-	-	17.310.124	17.310.124
Intangible assets	-	-	21.258.974	21.258.974
Right-of-use asset	-	-	13.000.562	13.000.562
Other assets	-	2.847.154	-	2.847.154
	-	466.134.423	51.569.660	517.704.083

LIABILITIES

Deposits from financial institutions
Loans from financial institutions
Deposits from clients
Derivatives
Lease liability
Other liabilities

Deposits from financial institutions	-	33.197.920	-	33.197.920
Loans from financial institutions	-	79.072.183	-	79.072.183
Deposits from clients	-	86.976.747	-	86.976.747
Derivatives	3.556.360	-	-	3.556.360
Lease liability	-	-	15.589.340	15.589.340
Other liabilities	-	6.480.232	409.187	6.889.419
	3.556.360	205.727.082	15,998.527	225.281.969

32.2 Liquidity risk

Liquidity risk is the risk that an institution might not have sufficient funds to finance its assets or to honour its commitments without incurring unacceptable losses.

Liquidity risk management is based on the weekly analysis of residual maturity dates of the different assets and liabilities of the balance sheet, showing, for each of the ranges considered, the expected volumes of cash inflows, as well as the respective liquidity gaps.

The table below sets out the contractual maturity of cashflows (excluding unearned interest) for financial assets and liabilities at year - end:

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32.2 Liquidity risk (Continued)

	On demand and up to 3 months	3-6 months	6-12 months	1-5 years	Over 5 years	Non-financial	Total
2020							
ASSETS							
Cash and balances with central bank	7,680,639	-	-	-	-	-	7,680,639
Balances due from other banks	71,136,716	-	-	-	-	-	71,136,716
Financial assets	17,462,146	-	-	-	-	-	17,462,146
Loans and advances to financial institutions	31,774,600	-	-	-	-	-	31,774,600
Loans and advances to clients	8,205,985	256,874	60,510,808	46,475,114	78,820,483	(1,086,291)	193,182,973
Property, plant & equipment	-	-	-	-	-	18,534,112	18,534,112
Intangible assets	-	-	-	-	-	28,650,371	28,650,371
Right-of-use asset	-	-	-	-	-	10,653,962	10,653,962
Other assets	2,749,643	-	-	-	-	-	2,749,643
	139,009,729	256,874	60,510,808	46,475,114	78,820,483	56,752,154	381,825,162
LIABILITIES							
Deposits from financial institutions	(37,273,623)	-	-	-	-	-	(37,273,623)
Deposits from clients	(66,903,451)	(5,324,966)	(2,151,517)	(3,431)	-	-	(74,383,365)
Lease liability	-	-	-	-	-	(13,323,034)	(13,323,034)
Other liabilities	(10,108,646)	-	-	-	-	-	(10,108,646)
	(114,285,720)	(5,324,966)	(2,151,517)	(3,431)	-	(13,323,034)	(135,088,668)
Net funding gap	24,724,009	(5,068,092)	58,359,291	46,471,683	78,820,483	43,429,120	246,736,494
Cumulative liquidity gap	24,724,009	19,655,917	78,015,208	124,486,890	203,307,373	246,736,493	-
2019							
ASSETS							
Cash and balances with central bank	7,852,975	-	-	-	-	-	7,852,975
Balances due from other banks	46,443,322	-	-	-	-	-	46,443,322
Financial assets	75,555,529	-	-	-	-	-	75,555,529
Loans and advances to financial institutions	117,573,054	-	-	-	-	-	117,573,054
Loans and advances to clients	31,804,167	394,944	40,690,647	64,298,836	78,936,142	(262,348)	215,862,389
Property, plant & equipment	-	-	-	-	-	17,310,124	17,310,124
Intangible assets	-	-	-	-	-	21,258,974	21,258,974
Right-of-use asset	-	-	-	-	-	13,000,562	13,000,562
Other assets	2,847,154	-	-	-	-	-	2,847,154
	282,076,202	394,944	40,690,647	64,298,836	78,936,142	51,307,312	517,704,083
LIABILITIES							
Deposits from financial institutions	(33,197,920)	-	-	-	-	-	(33,197,920)
Loans from financial institutions	-	(79,072,183)	-	-	-	-	(79,072,183)
Deposits from clients	(77,286,243)	(8,475,814)	(1,105,300)	(109,390)	-	-	(86,976,747)
Other liabilities	(3,556,360)	-	-	-	-	-	(3,556,360)
	(6,889,419)	-	-	-	-	(15,589,340)	(6,889,419)
Net funding gap	(6,889,419)	-	-	-	-	-	-
Cumulative liquidity gap	(120,929,942)	(87,547,997)	(1,105,300)	(109,390)	-	(15,589,340)	(225,281,969)
	161,146,260	(87,153,053)	39,585,347	64,189,446	78,936,142	35,717,972	292,422,114
	161,146,260	73,993,207	113,578,554	177,768,000	256,704,142	292,422,114	-

Undrawn facilities

Banco BIC Cabo Verde, S.A.
Banco BIC, S.A.

EURO	EURO
20,000,000	15,000,000
20,000,000	20,000,000

Banco BIC Cabo Verde, S.A. facilities are denominated in Euro, bear an interest rate of Euribor +1.25%. First draw of the loan was made on 23 November 2018, for a period of 6 months (181 days), with an option to extend the loan for an additional 6 months. Loan was extended to 20 May 2020 but repaid early on 31 January 2020.

32.3 Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in the market prices. Market risk comprises three types of risk: currency risk, interest rate risk and other price risk. The Bank is exposed to both currency and interest rate risk. Refer to note 32.4 and note 32.5 for disclosure regarding these risks.

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32.4 Currency risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in the foreign exchange rates.

The exchange rate risk represents the risk of losses due to adverse variations in exchange rates. The Bank pursues a prudent policy of asset and liability management in foreign currency which minimizes the associated exchange rate risk. Ongoing hedging of foreign exchange positions in the different currencies is the objective.

2020

ASSETS

	NAD	EUR	USD	GBP	ZAR	Non-financial	Total
Cash and balances with central bank	7,099,272	1,707	49,710	-	529,950	-	7,680,639
Balances due from other banks	27,007,783	29,448,863	7,512,219	746	7,167,105	-	71,136,716
Financial assets	17,462,146	-	-	-	-	-	17,462,146
Loans and advances to financial institutions	31,774,685	-	(85)	-	-	-	31,774,600
Loans and advances to clients	193,182,973	-	-	-	-	-	193,182,973
Property, plant & equipment	-	-	-	-	-	18,534,112	18,534,112
Intangible assets	-	-	-	-	-	28,650,371	28,650,371
Right-of-use asset	-	-	-	-	-	10,653,962	10,653,962
Other assets	2,749,643	-	-	-	-	-	2,749,643
	279,276,502	29,450,570	7,561,844	746	7,697,055	57,838,445	381,825,162

LIABILITIES

Deposits & loans from financial institutions	(586,309)	(29,361,399)	(7,325,915)	-	-	-	(37,273,623)
Deposits from clients	(74,183,557)	(14,207)	(185,601)	-	-	-	(74,383,365)
Lease liability	-	-	-	-	-	(13,323,034)	(13,323,034)
Other liabilities	(10,033,682)	(74,964)	-	-	-	-	(10,108,646)
	(84,803,548)	(29,450,570)	(7,511,516)	-	-	(13,323,034)	(135,088,668)
Net exposure	194,472,954	-	50,328	746	7,697,055	44,515,411	246,736,494
Rates of exchange at 31 December 2020		17,97	14,62	19,92	1,00		

2019

ASSETS

	NAD	EUR	USD	GBP	ZAR	Non-financial	Total
Cash and balances with central bank	7,346,036	17,292	70,657	-	418,990	-	7,852,975
Balances due from other banks	7,518,472	31,139,036	2,874,727	695	4,910,392	-	46,443,322
Financial assets	75,555,529	-	-	-	-	-	75,555,529
Loans and advances to financial institutions	117,573,054	-	-	-	-	-	117,573,054
Loans and advances to clients	215,862,389	-	-	-	-	-	215,862,389
Property, plant & equipment	-	-	-	-	-	17,310,124	17,310,124
Intangible assets	-	-	-	-	-	21,258,974	21,258,974
Right-of-use asset	-	-	-	-	-	13,000,562	13,000,562
Other assets	2,847,154	-	-	-	-	-	2,847,154
	426,702,634	31,156,328	2,945,384	695	5,329,382	51,569,660	517,704,083

LIABILITIES

Deposits & loans from financial institutions	(3,052,802)	(107,964,784)	(1,252,516)	-	-	-	(112,270,103)
Deposits from clients	(84,582,260)	(598,855)	(1,795,631)	-	-	-	(86,976,747)
Derivatives	(3,556,360)	-	-	-	-	-	(3,556,360)
Lease liability	-	-	-	-	-	(15,589,340)	(15,589,340)
Other liabilities	(6,777,980)	(111,439)	-	-	-	-	(6,889,419)
	(97,969,402)	(108,675,078)	(3,048,147)	-	-	(15,589,340)	(225,281,969)
Net exposure	328,733,232	(77,518,750)	102,763	695	5,329,382	35,980,320	292,422,115
Rates of exchange at 31 December 2019		16,46	14,38	18,35	1,00		

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32.5 Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rate.

The Bank incurs an interest rate risk whenever, during the course of its activity, it contracts operations with future financial flows that are sensitive to possible variations in the interest rate.

	Average Interest rate	Expected change %	Expected change on profit and loss	Variable rate	Fixed rate	Non-interest sensitive	Non-financial	Total
2020								
ASSETS								
Cash and balances with central bank	-	-	-	-	-	7,680,639	-	7,680,639
Balances due from other banks	3,22%	1,0	270,218	27,021,794	-	44,114,922	-	71,136,716
Financial assets	4,28%	1,0	-	-	17,462,146	-	-	17,462,146
Loans and advances to financial institutions	3,50%	1,0	167,602	16,760,203	15,014,397	-	-	31,774,600
Loans and advances to clients	8,04%	1,0	1,941,059	194,105,875	-	(922,902)	-	193,182,973
Property, plant & equipment	-	-	-	-	-	-	18,534,112	18,534,112
Intangible assets	-	-	-	-	-	-	28,650,371	28,650,371
Right-of-use asset	-	-	-	-	-	-	10,653,962	10,653,962
Other assets	-	-	-	-	-	-	2,749,643	2,749,643
			2,378,879	237,887,872	32,476,543	50,872,659	60,588,088	381,825,162
LIABILITIES								
Deposits from financial institutions	-	-	-	-	-	37,273,623	-	37,273,623
Deposits from clients	2,37%	1,0	36,762,047	36,762,047	27,249,264	10,372,054	-	74,383,365
Lease liability	-	-	-	-	-	-	13,323,034	13,323,034
Other liabilities	-	-	-	-	-	10,108,646	-	10,108,646
			36,762,047	36,762,047	27,249,264	57,754,322	13,323,034	135,088,668
2019								
ASSETS								
Cash and balances with central bank	-	-	-	-	-	7,852,975	-	7,852,975
Balances due from other banks	1,73%	1,0	101,916	10,191,581	-	36,251,741	-	46,443,321
Financial assets	7,36%	1,0	-	-	75,555,529	-	-	75,555,529
Loans and advances to financial institutions	8,20%	1,0	405,339	40,533,920	76,868,464	-	-	117,402,384
Loans and advances to clients	11,11%	1,0	2,158,302	215,830,242	-	32,147	-	215,862,389
Property, plant & equipment	-	-	-	-	-	-	17,310,124	17,310,124
Intangible assets	-	-	-	-	-	-	21,258,974	21,258,974
Right-of-use asset	-	-	-	-	-	-	13,000,562	13,000,562
Other assets	-	-	-	-	-	2,847,154	-	2,847,154
			2,665,557	266,555,743	152,423,994	46,984,016	51,569,661	517,533,413
LIABILITIES								
Deposits from financial institutions	-	-	-	-	-	33,197,920	-	33,197,920
Loans from financial institutions	1,25%	-	-	-	78,960,000	-	-	78,960,000
Deposits from clients	4,97%	1,0	300,240	30,023,959	43,513,276	13,439,512	-	86,976,747
Derivatives	-	-	-	-	-	3,556,360	-	3,556,360
Lease liability	-	-	-	-	-	-	15,589,340	15,589,340
Other liabilities	-	-	-	-	-	6,889,419	-	6,889,419
			300,240	30,023,959	122,473,276	57,083,211	15,589,340	225,169,786

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33 Credit risk

Credit risk refers to the risk that a counterparty will default on its contractual obligations resulting in financial loss to the Bank.

Maximum exposure to credit risk by credit quality

Total exposure (Items where credit exposure exists)

	2020	2019
Balance with the central bank	1.166.060	2.062.065
Balances due from other banks	71.136.716	46.443.322
Financial Assets	17.462.146	75.555.529
Loans and advances to financial institutions	31.774.600	117.573.054
Loans and advances to clients	193.182.973	215.862.389

	2020 - IFRS 9		
	Carrying amount	Loss allowance	Maximum exposure to credit risk
Total exposure (Items where credit exposure exists)			
Balance with the central bank	1.166.060	-	1.166.060
Balances due from other banks	71.136.716	-	71.136.716
Financial Assets	17.462.146	-	17.462.146
Loans and advances to financial institutions	31.774.600	-	31.774.600
Loans and advances to clients	194.269.264	1.086.291	195.355.555
Overdrafts	64.775.963	222.270	64.998.233
Asset finance	10.348.387	86.763	10.435.150
Mortgage loans	75.992.833	182.350	76.175.182
Commercial loans	41.942.475	419.970	42.362.445
Personal loans	1.209.605	174.938	1.384.544

ANNEXURE A: RISK REPORT (UNAUDITED)

The Bank engages in commercial banking business by offering traditional and modern retail banking products and services to clients. As a result of being a new start-up operation, the Bank's short term objective is to achieve break-even point while it prepares to become profitable over the medium term. Due to these risk-taking activities the Bank is exposed to a variety of risks. The Bank therefore adopted measures to avoid, reduce, transfer and mitigate the risks inherent in doing its business.

The Bank is cognisant of the fact that effective risk management is fundamental to business success. To this end it developed a sound and balanced risk management and oversight structure guided by a Risk Management Policy. The management and oversight structure is resourced with skilled and technical staff befitting not only to the nature and complexity of the task but also to the accompanying risks. When necessary, resource constraints inherent to the Bank's limited economies of scale are supplemented through the use of external expertise.

DIRECTOR'S RESPONSIBILITY

The Board is ultimately accountable for the adequacy and effectiveness of the Bank's risk management framework, including all related policies, mandates and risk acceptance, and the adequacy and effectiveness of the internal control environment. The Board established a three-lines model similar to that proposed by the Institute of Internal Auditors. Management forms the first line of defence and serves as the front-line against existing and emerging risks. The Risk and Compliance function serves as the second line of defence by independently performing risk identification, monitoring and reporting to the Risk Committee and the Board Risk Committee. Independent assurance providers serve as the third line of defence.

RISK GOVERNANCE AND POLICY STRUCTURE

The Board established a robust governance structure to facilitate oversight of the risk management framework.



The structure is governed by a framework of Board-approved policies and charters. Board and board sub-committees generally convene quarterly and management oversight committees convene monthly.

To direct the activities of the Bank, the Board approved a series of policies that establish the minimum strategic and operational standards within which the Bank operates. These include the Risk Management Policy; Credit Risk Policy (related to credit approval and decision-making); Credit Risk Management Policy (related to the management of credit risk in general); Liquidity Risk Management Policy; Market Risk Management Policy; Compliance Risk Management Policy; Compliance Risk Management Framework; AML Compliance Policy; AML Compliance Programme; Business Continuity Management Policy; Treasury Policy; Treasury Limits; Information Technology Policy; Human resource policies; Health and Safety Policy; and the Business Continuity Policy.

The Risk and Compliance function assists with the development of centralised policies and standards. The Chief Risk and Compliance Officer reports to the Risk Committee on a monthly basis, quarterly to the Board Risk Committee and has a direct reporting line to the Board Risk Committee chairman. The Chief Risk and Compliance Officer engages with risk owners regularly to establish risk culture and accountability. The risk function challenges information produced by lines of business.

ANNEXURE A: RISK REPORT (UNAUDITED) (Continued)

PRINCIPAL RISKS AND RISK ASSESSMENT

The risk management framework follows a 5-step approach that involves the following main activities that are applied to the risk universe: risk identification, risk assessment, risk control, risk monitoring and risk treatment. The risk universe is managed in terms of the following principal risk structure:

- Strategic risk, which includes business strategy, reputation, capital and sustainability.
- Finance and tax risk, which includes accounting, financial reporting, performance and taxation.
- Operational risk, which includes business continuity, information, facilities, processes, customers, products, services, legal, financial crime, people and technology.
- Compliance risk, which includes regulatory, AML / CTF, conduct of business, governance, reporting and disclosure. Although compliance risk is technically an operational risk, for purposes of the principal risk structure it is classified separately.
- Credit risk, which includes sanctioning, collateral, valuation, counterparty risk, concentration and collection.
- Treasury risk, which includes market risk and liquidity risk.

Risks included in the risk register are classified and reported on in terms of the above principal risks. The risk register covers both existing and emerging risks. Residual risk is regularly assessed and risks with high residual risk ratings are classified as top risks. These are emphasised in the risk report submitted to the Risk Committee and the Board Risk Committee. Risk and Compliance assists with the collection of information that supports risk assessments and risk ratings.

RISK APPETITE

The purpose of risk appetite is to articulate the Board's expectations and requirements in terms of risk-taking activities and decision-making that will be performed by Directors and management. Risk appetite is divided into two components: qualitative assertions and quantitative metrics. Metrics are regularly measured as part of the risk metric data collection process. Reporting on the risk appetite parameters occurs monthly to the Risk Committee and quarterly to the Board Risk Committee. Risk appetite is ultimately approved by the Board, typically when approving risk management policies. Risk appetite breaches, if any, are escalated to the Board Risk Committee and finally to the Board of Directors. Only the Board may take decisions regarding risk acceptance.

CAPITAL ADEQUACY

As approved by the Bank of Namibia, the Bank adopted the Basel II standardised approach for credit and market risk and the basic indicator approach for operational risk in terms of BID 5. The Bank is not classified as a systemically important financial institution. The Bank adheres to the minimum capital requirements and possesses a significant capital buffer due to the capital injection received from shareholders. Credit risk constitutes the most significant portion of risk-weighted assets.

Risk-Weighted Assets	Minimum	2020	2019
Credit risk		198,967,680	227,067,000
Market risk		36,778,313	42,293,000
Operational risk		51,072	1,318,000
Capital Adequacy			
Leverage ratio	6%	65%	56%
Tier 1 risk-based ratio	7%	105%	108%
Total risk-based ratio	10%	106%	109%

Capital is seen as a last defence against unexpected losses and therefore the Bank aims to maintain capital that is sufficient not only to meet regulatory requirements, but also its own assessment of risks. Until profitability is achieved, the Bank intends to cover its accumulated losses through its capital buffer. The capital management and capital adequacy assessment processes aim to accomplish the following (in no particular order):

- Maintain a sound balance to cover accumulated losses while simultaneously holding sufficient capital to support growth in risk-weighted assets
- Adherence to the regulator's minimum capital requirements
- Safeguard the Bank's ability to continue as a going concern
- Transition to a profit-making stage where adequate shareholder returns can be generated
- Structure capital in such a way that the cost of capital is optimised

Capital is not regarded as a replacement for sound corporate governance or adequate and effective internal control systems.

ANNEXURE A: RISK REPORT (UNAUDITED) (Continued)

OPERATIONAL RISK MANAGEMENT FRAMEWORK

The operational risk framework is intended to operationalize the risk management framework and execute the 5-step risk management process during day-to-day operations. Much of the operational risk framework is centrally coordinated by Risk and Compliance who also acts as a central repository of risk information and data. The Bank is committed to effective operational risk management as it considers that there are considerable financial and reputational benefits to which it contributes, such as:

- Reducing operational risk incidents and associated financial losses
- Strengthening the Bank's brand
- Meeting regulatory expectations
- Enabling pro-active management and follow-up of operational deficiencies
- Defining and refining the allocation for the ownership of operational risks
- Embed operational risk awareness culture through (e.g. with training)
- Improve the Bank's ability to remediate pressing issues with limited resources

Each business unit and branch is required to manage its operational risks in compliance with the Risk Management Policy. Risk assessments are conducted on a monthly basis and follow a top-down approach. Risk assessments are supported by the following information:

- Risk metrics are quantitative measurements that support the monitoring of risk appetite
- Operational loss and near-miss events are monitored for adverse trends. Due to limited volumes operational loss events are generally insignificant.
- The issue remediation and closure process tracks high impact issues identified by management and issues raised by internal audit, external audit and regulators.

Data collected from the above processes are included in risk reporting and form part of the Bank's overall risk assessment and remediation processes.

	2020	2019
Operational loss value (NAD)	6.513	17
Number of metrics	4	91
Number of issues closed	19	8
Number of open issues carried over	14	18

REPUTATION AND STRATEGIC RISKS

The Bank remains focussed on strategic projects, in particular EFT, international debit and credit card issuing and electronic banking. The lack of a full range of electronic channels makes it challenging to meet financial performance targets. The 2021 financial year is expected to be occupied mainly with the resolution of outstanding strategic projects.

The Bank's main top risk relates to difficulty experienced with raising domestic depositor funding within the Namibian market. The Bank's reputation in the market and the lack of a full range of electronic services are seen as the primary contributors to this risk.

CREDIT RISK

Credit risk is defined as the potential that a borrower or counterparty will fail to meet its obligations in accordance with agreed terms. The goal of credit risk management is to maximise the Bank's risk-adjusted rate of return by maintaining credit risk exposure within acceptable parameters. Credit risk is considered one of the most important risks to the Bank. It emerges through the losses and uncertainty over future gains generated by the loan portfolio, due to the possibility of a default on the part of the customer (and guarantor, when applicable), issuer of a security or counterparty in a contract. Strict and prudent criteria are maintained in the granting of loans so as to preserve the good quality of the Bank's portfolio as part of the Credit Policy approved by the Board.

Credit risk management is undertaken by the Credit Department, whose activity is regulated by the principles and rules of granting and monitoring the loans defined in the Credit Policy. All credit applications are submitted to the Board Credit Council for approval. No other person or committee has any credit mandates.

Credit Risk Profile	2020	2019
Credit loss ratio (% of advances)	0%	0%
Non-performance loans (% of advances)	1%	0%
Arrears (% of advances)	1%	0%
Specific impairments (% of advances)	0%	0%

ANNEXURE A: RISK REPORT (UNAUDITED) (Continued)

CREDIT RISK (continued)

For purposes of determining credit risk-weighted assets the Bank does not net loans or advances against liabilities from the same client. Collateral used in credit operations primarily constitute property mortgages, cession of insurance policies and cash securities and valuation is based on the best fair value estimate of the collateral. The Bank does not trade in credit derivatives. Besides loans and advances to clients the Bank's main credit counterparties are the Government of Namibia and the Namibian interbank market. Loans and advances are not granted beyond the borders of Namibia.

Although the Bank has credit concentration risk in the central and coastal region of Namibia and in the fishing, construction, and trade and accommodation industries, it intends to diversify these exposures as the credit book grows. The Bank's significant capital buffer serves as defence against unexpected credit losses and as a result credit risk stress testing is still limited. The Bank intends to develop more sophisticated stress testing and scenario analysis as more resources become available and the sophistication of the credit book increases.

MARKET RISK

Market risk is the exposure to adverse fluctuations in the price or value of an instrument traded or held as an investment, including risk associated with re-pricing, yield curve, basis and options. The Bank does not take speculative positions and uses derivatives only for the purpose of hedging open positions. The Bank's market risk primarily arises in the form of interest rate risk and currency risk.

INTEREST RATE RISK

Interest rate risk is the risk of loss from fluctuations in interest rates. The book of interest-sensitive assets and liabilities is seen as asset-sensitive since in general more assets are sensitive to re-pricing compared to liabilities. The Bank expects floating interest rates to remain stable. If interest rates increase the Bank stands to benefit from the increase due to its asset-sensitive variable rate exposures.

Basis risk represents the risk that changes in the price of a hedge position does not match the change in the price of the position it hedges, and/or the change in price basis or spread between two rates or indices changes, e.g. the price of an asset does not change in the same manner as change in liability, or the spread between the funding and lending rate changes. The imperfect correlation between the two creates a potential for excess gains or losses in a hedging strategy, thus adding risk to the position. Both interest rate risk and basis risk are monitored by ALCO on a monthly basis.

CURRENCY RISK

Currency risk arises from fluctuations within the currency market. The Bank adopts a neutral policy whereby all transactions giving rise to currency risk are immediately hedged. For the financial year foreign currency trade volumes were relatively low. The Board sets specific limits for open positions, which is monitored by ALCO and Finance. The Bank complied with its internal limits.

The Bank is primarily exposed to USD, EUR and GBP as a result of customer foreign currency (CFC) accounts and loans granted by related entities in the wider Banco BIC Group.

LIQUIDITY RISK

Liquidity risk relates to the potential that the Bank may be unable to meet its obligations as they become due. Liquidity risk is managed in terms of contractual maturity mismatches as reflected by the Bank's maturity ladder of assets and liabilities. The Bank developed a behaviour analysis of liquidity mismatches to supplement the existing contractual mismatch approach. The Liquidity Risk Management Policy as approved by the Board is based on conservative criteria that aim to ensure adequate liquidity levels to cover the Bank's needs, to comply with liquid asset requirements and to cater for unplanned cash outflows.

Operationally, liquidity is monitored on a daily basis by the Treasurer, who reports to the Financial Manager and CEO. The Financial Manager and Treasurer are responsible for executing decisions taken by ALCO. They provide ALCO and the Board with sufficient and accurate information on the current economic climate and the state of affairs of the Bank's deposits, loans and liquidity risk exposure. Oversight of liquidity risk has been implemented as follows:

- ALCO is responsible for monthly monitoring as per the requirements of the Board-approved ALCO Charter.
- The Risk Committee is responsible for noting of key outcomes and risks associated with liquidity and to challenge actions taken by ALCO to remedy issues.
- The Board Risk Committee is responsible for Board-level oversight of liquidity risk and reporting to the Board on material matters.
- The Board of Directors approves the liquidity risk appetite, policies, limits, targets and guidelines, as well as approving any risk acceptance that may take place.

ANNEXURE A: RISK REPORT (UNAUDITED) (Continued)

LIQUIDITY RISK (continued)

Deviations from the Liquidity Risk Management Policy and any materially adverse changes to the liquidity risk exposure are dealt with by the Contingency Funding Planning team as described in the liquidity policy.

In terms of contingency lines of funding, the Bank possesses the following standby facilities available from related parties. Currency risk exposure created by utilising these standby facilities are fully hedged through forward exchange agreements.

Standby facilities	Total EUR	Utilised EUR	Available EUR
Banco BIC S.A.	20.000.000	-	20.000.000
Banco BIC Cabo Verde, S.A.	20.000.000	-	20.000.000

The Bank is in the process of developing liquidity stress testing for purposes of enhancing ALCO oversight of liquidity risk.

FINANCE AND TAX RISK

The implementation of strategic projects is planned to put the Bank on track to meet its financial performance targets. The Bank possesses a significant capital buffer that is intended to absorb start-up operating losses until such time that break-even can be achieved.

OPERATIONAL RISKS

Operational risk is defined as the risk of financial losses resulting from failures or inadequacies in the information systems, internal processes and persons, or as a consequence of external factors. Operational risk includes legal risk, but excludes reputation and strategic risks. The Bank is exposed to a wide variety of operational risks.

Projects

Project delivery is impacted by the Bank's limited economies of scale and consequent dependency on external vendors. Projects are carefully prioritised, which may sometimes result in delays in other areas. A significant portion of the Bank's activities remain focussed on strategic start-up projects.

Business Continuity

Business continuity management (BCM) occurs in terms of a Board-approved Business Continuity Policy, which requires the development of both a Business Continuity Plan (BCP) and Disaster Recovery Policy and Plan (DRP). Although a BCP has been created, it has not yet been tested. The DRP is in development. The Bank aims to conduct disaster recovery testing at least once per annum. A partial disaster recovery failover test of specific key systems was performed and the Bank adopted a phased approach towards creating a full scope testing capability.

People Risk

Due to limited economies of scale specific succession planning risks exist, but support from Banco BIC Angola and Banco BIC Portugal may be called upon in case of need.

Workforce	2020	2019
Authorised head count	69	50
Actual head count	48	45

Authorised head count makes provision for the implementation of retail branches that are underway.

Financial Crime Risk

Due to the lack of electronic channels the Bank's exposure to financial crime risk is low. Instances of other types of criminal activities, both internal and external, have been limited.

Legal Risk

The services of Engling, Stritter and Partners are utilised for all legal matters.